XTERRA® FITNESS



FS**1.5** ELLIPTICAL
OWNER'S MANUAL

PLEASE CAREFULLY READ THIS ENTIRE MANUAL BEFORE OPERATING YOUR NEW ELLIPTICAL

Congratulations On Your New Elliptical and Welcome to the XTERRA Fitness Family!

Thank you for your purchase of this quality elliptical from **XTERRA Fitness**. Your new elliptical has been manufactured by one of the leading fitness manufacturers in the world. **XTERRA Fitness** will do all we can to make your ownership experience as pleasant as possible for many years to come. If you have questions, or if parts are missing or damaged, or you require customer service, call (870) 336-4286. Please have your model number and serial number handy when you call.

Please take a moment to record where you purchased your machine, as well as the date of purchase for future reference. We appreciate your confidence in **XTERRA Fitness** and we will always remember that you are the reason that we are in business. Please complete and mail your registration card today and enjoy your new elliptical.

Yours in Health,
XTERRA Fitness

Table Of Contents

Product Registration	**1**
Important Safety Instructions	**2**
FS1.5 Assembly Instructions	**5**
Operation of Your Console	**9**
Program Operation	**12**
Manufacturer's Limited Warranty	**17**

Product Registration

Purchase Location _____

Purchase Date _____

Record Your Serial Number
Please record the Serial Number of this fitness product in the space provided below.

Serial Number _____

Register Your Purchase
The self-addressed product registration card must be completed in full and returned to **XTERRA Fitness**. You can also go to ***www.xterrafitness.com/warrantyreg.html*** to register online.

ATTENTION

THIS ELLIPTICAL IS INTENDED FOR **RESIDENTIAL USE ONLY** AND IS WARRANTED FOR THE APPLICATION. ANY OTHER APPLICATION **VOIDS** THIS WARRANTY IN ITS ENTIRETY.

Power

This product uses an external power supply. The power supply must be plugged into the power jack, located on the front of the unit near the stabilizer tube. Next, plug the power supply into the appropriate wall outlet. When not in use, it is recommended to unplug the power supply from the wall outlet.



IMPORTANT: If the product has been exposed to cold temperatures, allow the product sit in room temperature to warm up before plugging in the power supply. Failure to do so may result in damage to the display or electronic components.

IMPORTANT: Do not operate the product if the power supply, its plug, or its cord has been damaged.

Important Safety Instructions

When using an electrical appliance, basic precautions should always be followed, including the following:

Read all instructions before using this appliance.

DANGER - To reduce the risk of electric shock:

1. Always unplug this appliance from the electrical outlet immediately after using and before cleaning.

WARNING - To reduce the risk of burns, fire electric shock, or injury to persons:

1. An appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
2. Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
3. This exercise equipment is not intended for use by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge.
4. Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
5. Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the appliance to a service center for examination and repair.
6. Do not carry this appliance by supply cord or use cord as a handle.
7. Keep the cord away from heated surfaces.
8. Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.
9. Never drop or insert any object into any opening.
10. Do not use outdoors.
11. Do not operate where aerosol (spray) products are being use or where oxygen is being administered.
12. Connect this appliance to a properly grounded outlet only.
13. The appliance is intended for household use.



WARNING: This product can expose you to chemicals including Toluene and Acrylamide which are known to the State of California to cause cancer and birth defects or other reproductive harm.
For more information go to www.P65Warnings.ca.gov

Fitness Equipment Safety Instructions

- To disconnect, turn all controls to the off position, then remove the plug from the outlet.
- Do not operate equipment on deeply padded, plush or shag carpet. Damage to both carpet and equipment may result.
- Before beginning this or any exercise program, consult a physician. This is especially important for persons over the age of 35 or persons with pre-existing health conditions.
- Keep hands away from all moving parts.
- The pulse sensors are not medical devices. Various factors, including the user's movement, may affect the accuracy of heart rate readings. The pulse sensors are intended only as exercise aids in determining heart rate trends in general.
- Do not attempt to use your equipment for any purpose other than for the purpose it is intended.
- Wear proper shoes. High heels, dress shoes, sandals or bare feet are not suitable for use on your equipment. Quality athletic shoes are recommended to avoid leg fatigue.

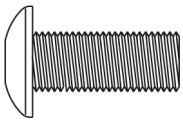
Failure to follow all guidelines may compromise the effectiveness of the exercise experience, expose yourself (and possibly others) to injury, and reduce the longevity of the equipment.

SAVE THESE INSTRUCTIONS - THINK SAFETY!

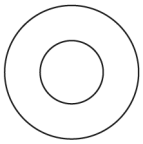
CAUTION!! Please be careful when unpacking the carton.

FS**1.5** Assembly Pack Checklist

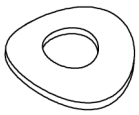
Hardware Step 1



#43. 5/16” x 3/4” Button Head Socket Bolt (4 pcs)



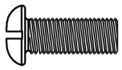
#44. 5/16” Flat Washer (8 pcs)



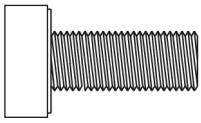
#45. 5/16” Curved Washer (1 pc)



#46. 5/16” Split Washer (9 pcs)

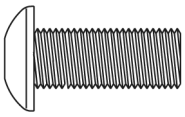


#53. M5 x 12mm Phillips Head Screw (4 pcs)

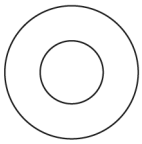


#102. 5/16” x 3/4” Socket Head Cap Bolt (9 pcs)

Hardware Step 2



#150. 5/16” x 3/4” Button Head Socket Bolt (1 pc)



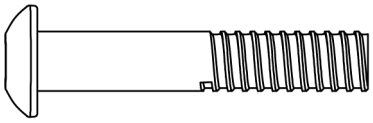
#100. 8.5 x 23 x 1.5T Flat Washer (1 pc)



#46. 5/16” Split Washer (2 pcs)

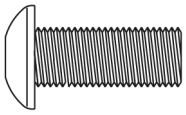


#55. 5/16” Nyloc Nut (2 pcs)

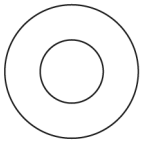


#56. 5/16” x 1-3/4” Button Head Socket Bolt (2 pcs)

Hardware Step 3



#150. 5/16” x 3/4” Button Head Socket Bolt (1 pc)



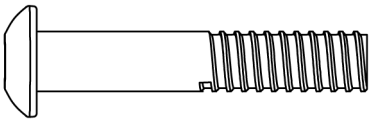
#100. 8.5 x 23 x 1.5T Flat Washer (1 pc)



#52. 5 x 12mm Sheet Metal Screw (4 pcs)



#55. 5/16” Nyloc Nut (2 pcs)

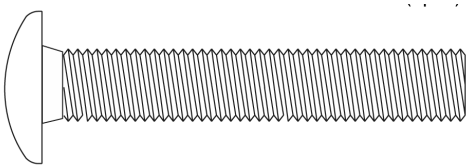


#56. 5/16” x 1-3/4” Button Head Socket Bolt (2 pcs)



#46. 5/16” Split Washer (1 pcs)

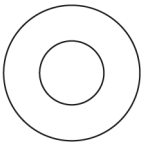
Hardware Step 4



#29. 1/2” x 70mm Carriage Bolt (2 pcs)



#30. 1/2” Nyloc Nut (2 pcs)



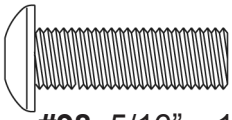
#44. 5/16” Flat Washer (2 pcs)



#46. 5/16” Split Washer (2 pcs)

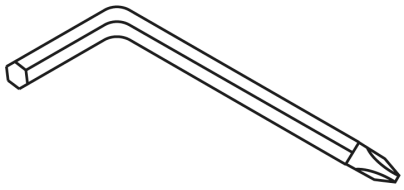


#52. 5 x 12mm Sheet Metal Screw (2 pcs)

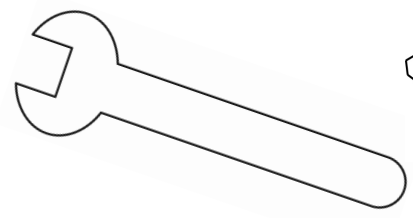


#98. 5/16” x 1” Button Head Socket Bolt (2 pcs)

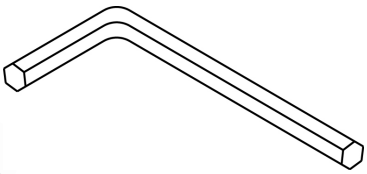
Assembly Tools



#68. Combination M5 Allen Wrench & Phillips Head Screw Driver (2 pcs)



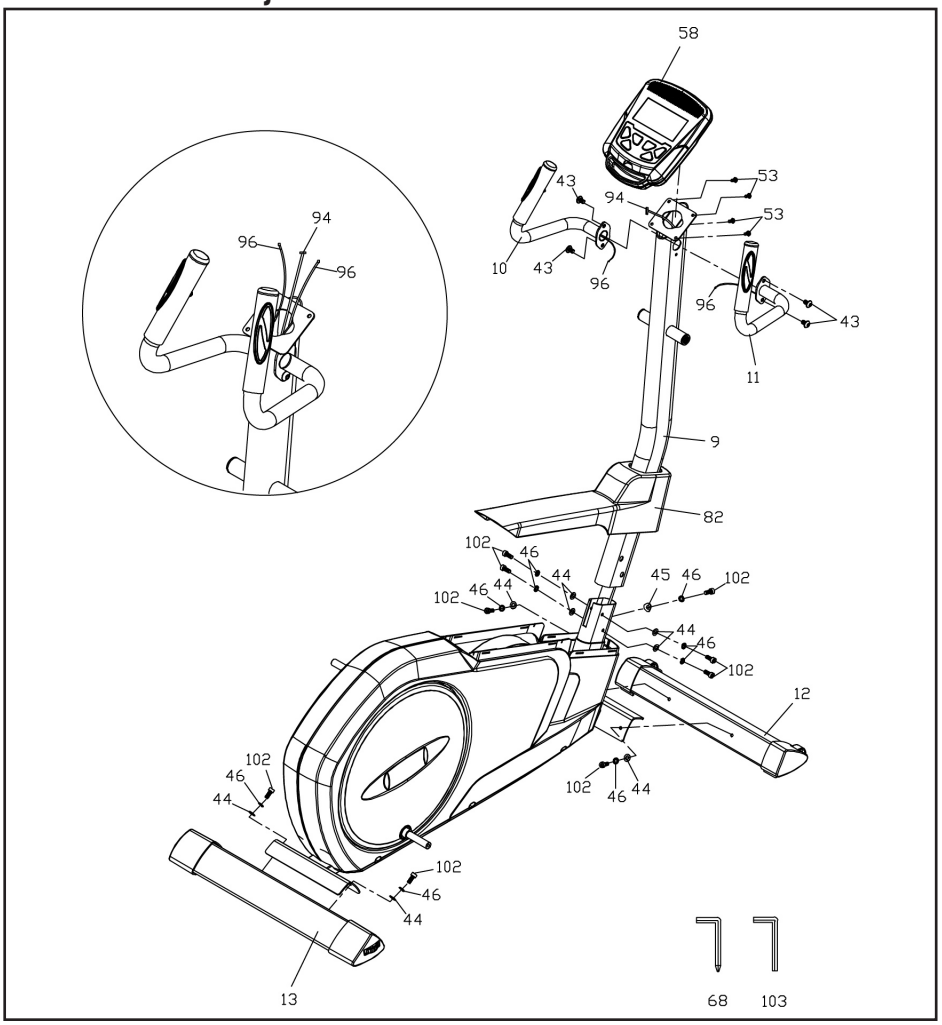
#69. 19mm Wrench



#103. L Allen Wrench (1 pc)

FS**1.5** Assembly Instructions

1 Stabilizers, Console Mast & Console

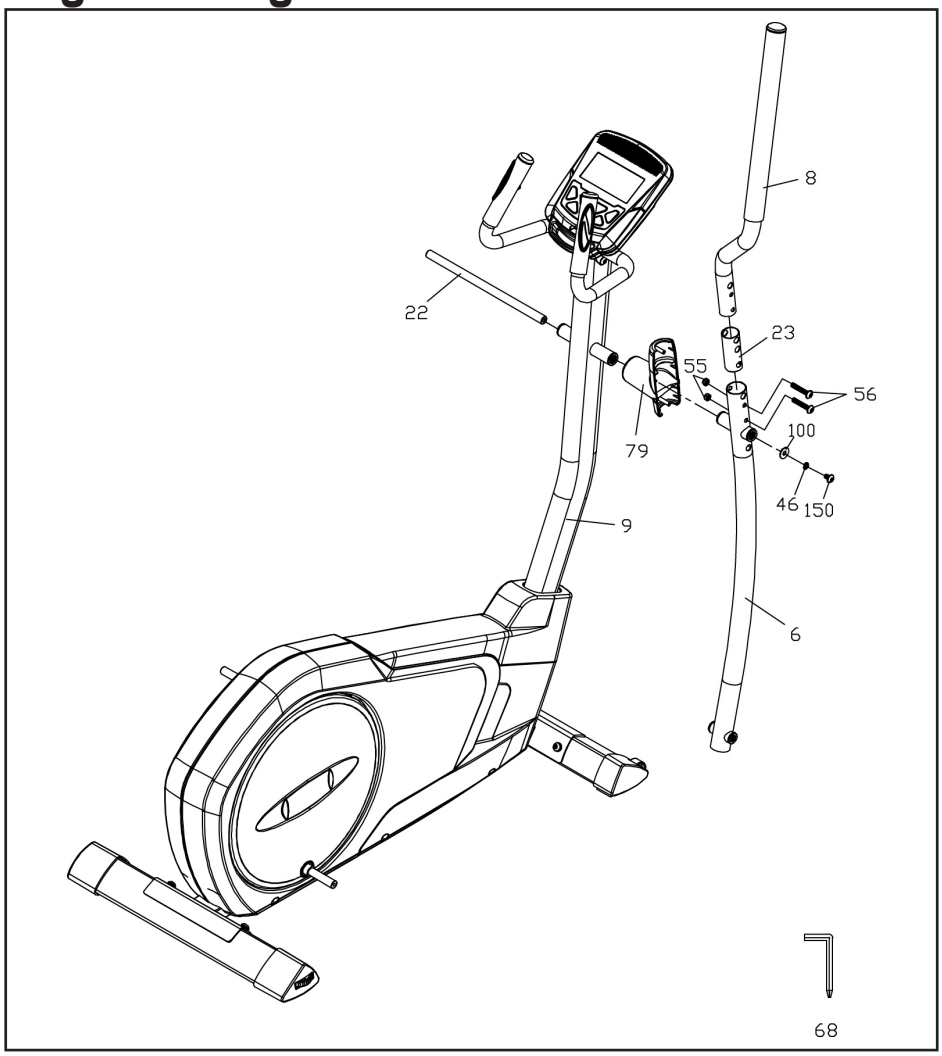


Hardware Step 1

#43. 5/16” x 3/4” Button Head Socket Bolt (4 pcs)
#44. 5/16” Flat Washer (8 pcs)
#45. 5/16” Curved Washer (1 pc)
#46. 5/16” Split Washer (9 pcs)
#53. M5 x 12mm Phillips Head Screw (4 pcs)
#102. 5/16” x 3/4” Socket Head Cap Bolt (9 pcs)

1. Locate the Console Mast (**9**) and slide on the Console Mast Cover (**82**). Make sure the cover is facing the correct direction, as shown below, before sliding onto mast. Install the wiring harness (**94**) into the bottom of the mast and out the top. Be careful when installing the console mast to the mainframe so as not to pinch or cut the wiring harness; damage to the electronics may occur.
2. Install the console mast on the mainframe with five Button Head Socket Bolts (**43**), four Flat Washers (**44**), five Split Washers **(46)** and one Curved Washer (**45**). Tighten using the L Allen Wrench (**103**). Snap the Console Mast Cover (**82**) in place against the plastic covers below.
3. Route the hand pulse wires (**96**) from the stationary handle bars (**10**, **11**) through the Console Mast (**9**) as shown below. Attach the handles to the Console Mast (**9**) with four Button Head Socket Bolts (**43**). Use the M5 Allen Wrench (**68**) to tighten.
4. Connect the cables (**94** & **96**) to the Console (**58**) and install console onto the Mast (**9**) with four Phillips head screws (**53**). Tighten using the Phillips Head Screw Driver (**68**).
5. Secure the Front Stabilizer (**12**) and Rear Stabilizer (**13**) with four Button Head Socket Bolts (**43**), four Split Washers (**46**) and four Flat Washers (**44**). Tighten using the L Allen Wrench (**103**).

2 Right Swing Arm

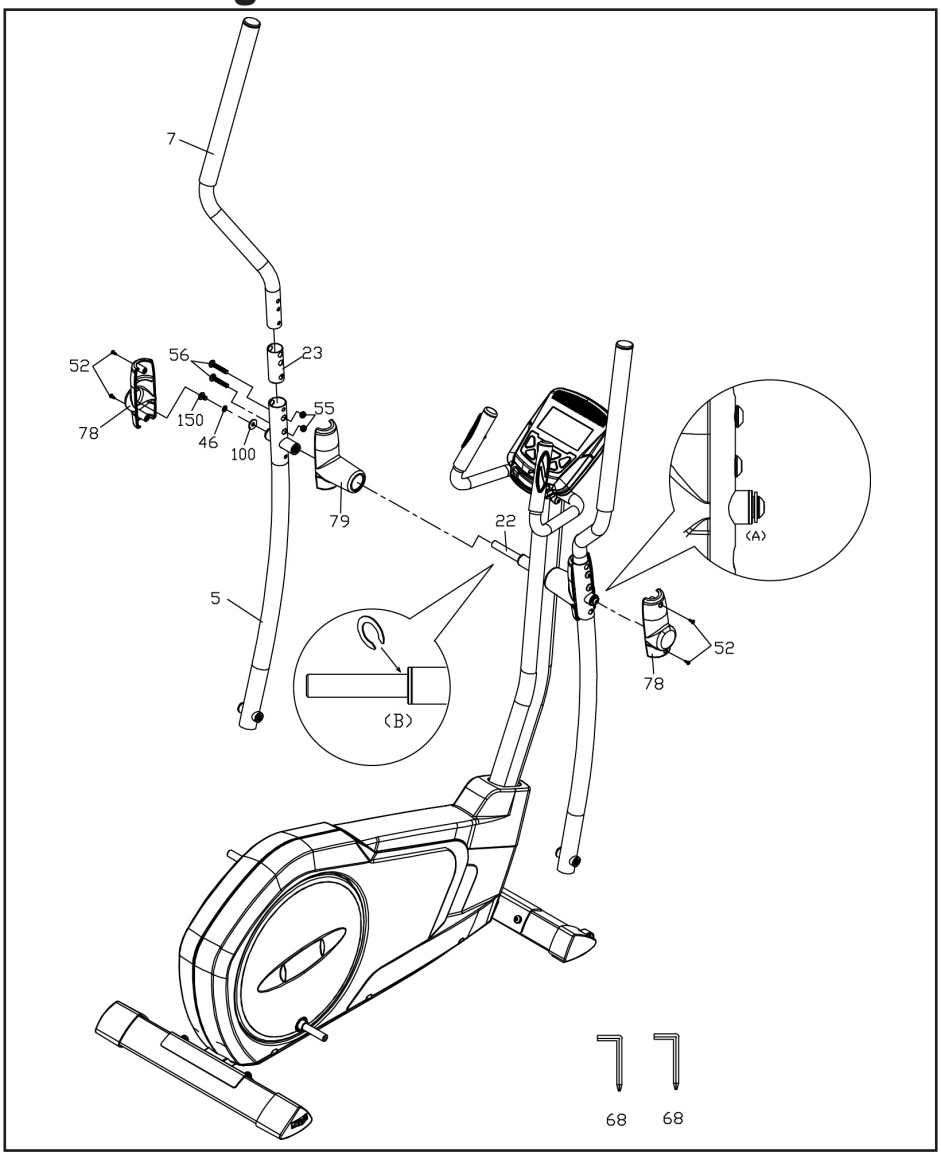


Hardware Step 2

#150. 5/16" x 3/4" Button Head Socket Bolt (1 pc)
#46. 5/16" Split Washer (1pc)
#55. 5/16" Nyloc Nut (2 pcs)
#56. 5/16" x 1-3/4" Button Head Socket Bolt (2 pcs)
#100. 8.5 x 23 x 1.5T Flat Washer (1 pc)

1. Locate the Right Swing Arm (Upper) (**8**) and slide it through the Swing Arm Bushing (**23**); secure it to the Lower swing arm (**6**) with two Button Head Socket Bolts (**56**) and two Nyloc Nuts (**55**). Tighten using M5 Allen Wrench (**68**)
2. Slide the Swing Arm Axle (**22**) through the console mast bushings, then through the Handle Bar Cover (**78**) and Lower swing arm (**6**). Attach with one Button Head Socket Bolt (**150**), one Split Washer **(46)**, and one Flat Washer (**10**0). Tighten using the M5 Allen Wrenches (**68**).

3 Left Swing Arm

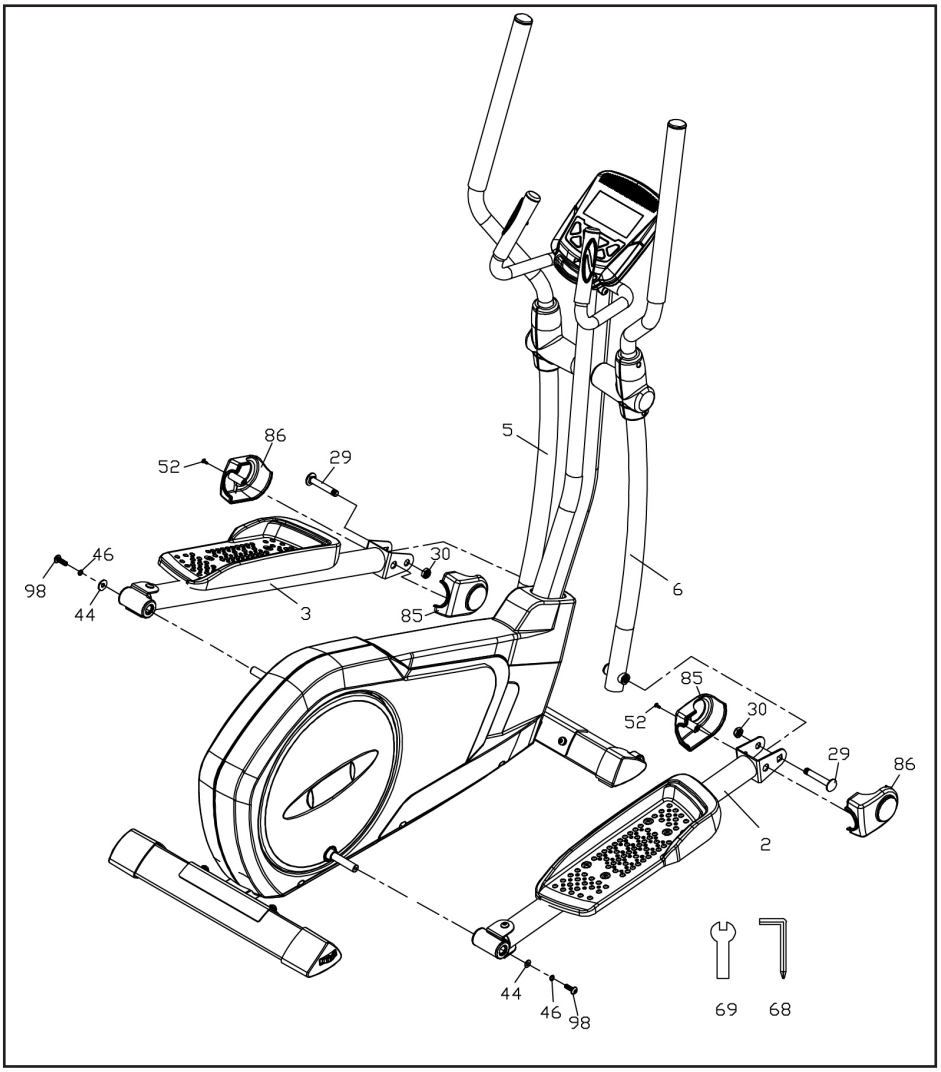


Hardware Step 3

#46. 5/16" Split Washer (1pc)
#150. 5/16" x 3/4" Button Head Socket Bolt (1 pc)
#52. 5 x 12mm Sheet Metal Screw (4 pcs)
#55. 5/16" Nyloc Nut (2 pcs)
#56. 5/16" x 1-3/4" Button Head Socket Bolt (2 pcs)
#100. 8.5 x 23 x 1.5T Flat Washer (1 pc)

1. Locate the Left Swing Arm (Upper) (**7**) and slide it through the Swing Arm Bushing (**23**); secure it to the Lower swing arm (**5**) with two Button Head Socket Bolts (**56**) and two Nyloc Nuts (**55**). Tighten using M5 Allen Wrench (**68**).
2. Slide the Handle Bar Cover (**78**) and Lower swing arm (**5**) over the Swing Arm Axle (**22**). Attach with one Button Head Socket Bolt (**150**), one Split Washer (**46**) and one Flat Washer (**10**0). Tighten using the M5 Allen Wrenches (**68**).
   Note: It is important to have a wrench (**68**) in the bolt (**43**) on both sides.
   Note: If there is a gap after assembling the swing arm, please install a C-ring at Location A as shown above.
3. Install the outer covers (**79**) with four Sheet Metal Screws (**52**). Tighten using the Phillips Head Screw Driver (**68**).

4 Pedal Arms Assemblies



Hardware Step 4

#29. 1/2" x 70mm Carriage Bolt (2 pcs)
#30. 1/2" Nyloc Nut (2 pcs)
#44. 5/16" Flat Washer (2 pcs)
#46. 5/16" Split Washer (2 pcs)
#52. 5 x 12mm Sheet Metal Screw (2 pcs)
#98. 5/16" x 1" Button Head Socket Bolt (2 pcs)

1. Locate the Right side Pedal Arm Assembly (**2**) and install onto the pedal axles' large rotating wheel at the rear of the elliptical. Attach with one Button Head Socket Bolt (**98**), one Split Washer (**46**) and one Flat Washer (**44**). Use the M5 Allen Wrench (**68**) to tighten.
2. Locate the Carriage Bolt (**29**) and slide it through the bracket at the front of the Pedal Arm Assembly (**2**) and Lower swing arm (**6**). Fasten a Nyloc Nut (**30**) to the carriage bolt (**29**) with the 19mm Wrench (**69**).
3. Attach the Pedal Arm Covers (**85**, **86**) onto the Pedal Arm Assembly (**2**) with one Sheet Metal Screw (**52**). Tighten using the Phillips Head Screw Driver (**68**).
4. Repeat steps 1-3 above for the left side pedal arm assembly.

Operation of Your Console

FS**1.5** Console



Key Functions

START / STOP:
1. Starts & Pauses workouts.
2. Starts body fat measurement.
3. Holding key for 3 seconds will reset all functions and values to zero.

DOWN: Decreases value of selected workout parameter: TIME, DISTANCE, etc. During the workout it will decrease the resistance load.

UP: Increases value of selected workout parameter. During the workout it will increase the resistance load.

ENTER: To input desired value or work out mode.

RECOVERY: Press to enter into heart rate Recovery function. Only works when the computer is receiving a heart rate value. Recovery is an indication of Fitness Level. It is a one minute measurement taken immediately after and exercise session and provides a score from 1 to 6. A score of 1 is an indication of a high level of fitness and a score of 6 indicates poor condition.

MODE: Press to switch display from RPM to SPEED, ODO to DIST, WATT to CALORIES.

Functions

SPEED: Displays current training speed. Maximum speed is 99.9 KM/H or MILE/H.

RPM: Displays current pedal rotations per minute.

TIME: Accumulates workout time from 00:00 to 99:59. Or users can preset the target time desired.

DIST: Accumulates the workout distance form 0.00 up to 999.9 KM or Mile. Or users can preset the target distance they want to reach.

ODO: Displays the total accumulated distance from 0.0 to 999.9KM or Mile.

CAL: Accumulates the calories burned from 0 to 9999. Or users can preset the target Calories they want to burn.

WATT: Displays current watt.

HEART RATE: Displays the current heart rate in beats per minute.

TARGET H. R.: Users can preset their Target Heart Rate.

PROGRAM: There are 13 different programs to choose from for training.

LEVEL: The programs have 16 levels of work displayed in 8 bars in each column. Each column represents 1 minute workout (Unless time is changed to a new value for count down) and each bar represents 2 levels of work.

Workout Selection

After power-up, use the UP / DOWN keys to select a workout program then pressing ENTER. There are 6 basic workout programs: **Manual, Pre-Programs, Body Fat Program, Target Heart Rate program, Heart Rate Control Program and User Program**.

Workout Parameter

(TIME/DISTANCE/CALORIES/TARGET HEART RATE)

Setting Workout Parameters

After selecting desired workout program (Manual, Pre-set Programs, Target Heart Rate, Heart Rate Control and User Program) you may pre-set several workout parameters for desired results.

Note: *Some parameters are not adjustable in certain programs. Time and Distance can not be set up in the same workout.*

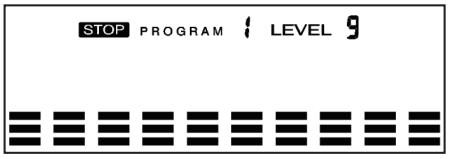
Once a program has been selected pressing ENTER will make “Time” parameter flash. Using UP / DOWN KEY you may set the desired time value. Press ENTER KEY to input value. Flashing prompt will move to the next parameter. Continue use of UP / DOWN KEY. Press START / STOP to start workout.

More About Workout Parameters

Parameter	Setting Range	Default Value	Increment / Decrement	Description
Time	0:00 - 99:00	00:00	± 1:00	1. When display is 0:00, Time will count up. 2. When Time is 1:00 - 99:00, it will count down to 0:00.
Distance	0.00 - 999.0	0.00	± 1.0	1. When display is 0.00, Distance will count up. 2. When Distance is 1.0 - 990.0, it will count down to 0.00.
Calories	0 - 9950	0	± 50	1. When display is 0, Calories will count up. 2. When Calories is 50 - 9950, it will count down to 0.
Age	10-99	30	± 1	Target Heart Rate will be based on Age. When heart rate exceeds Target Heart Rate, the number of heart rate will flash.
Pulse	60-220	90	± 1	Setting Paramters for Target Heart Rate.

Program Operation

Manual Program



Setting Parameters for the Manual Program
Select **Manual** using UP / DOWN KEY then press the ENTER KEY. The first parameter, “Time” will flash so value can be adjusted using UP / DOWN KEY. Press ENTER KEY to save value & move to next parameter to be adjusted. ****(If user sets up the target time to work-out then the next parameter of Distance can not be adjusted)** Continue through all desired parameters, pressing START / STOP to start workout.

Note: *When any One of the workout parameters counts down to zero the console emits a beep sound and the workout stops automatically. Press START KEY to continue the workout to reach the unfinished workout goals set.*

Pre-Set Programs

There are 6 pre-set program profiles ready for use.
All program profiles have 16 levels of resistance. See page 13 to view the profiles.

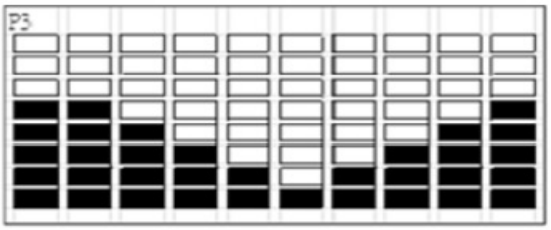
Setting Parameters for Pre-Set Programs
Select one of pre-set programs using UP / DOWN KEY then pressing ENTER KEY.
The first parameter, “Time” will flash indicating the value can be adjusted using UP / DOWN KEY. Press ENTER KEY to save value & move to next parameter to be adjusted. Continue through all desired parameters, pressing START / STOP to start workout.

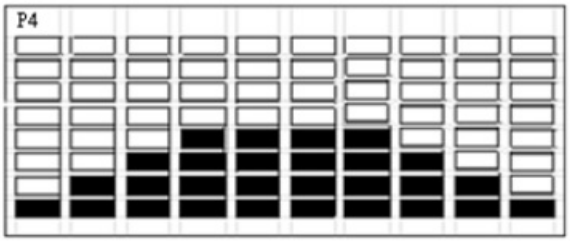
Workout in any Pre-Set Program
Users can exercise at different levels of intensity in different intervals as the profiles flash. Users may adjust the resistance level using the UP / DOWN keys during the workout.

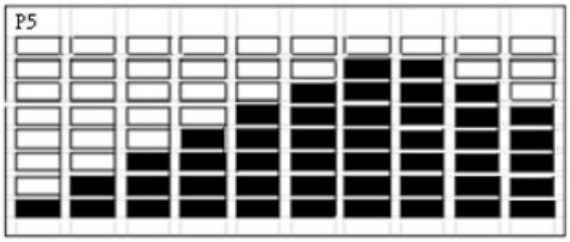
Note: *If user sets up the target time to workout then the next parameter of Distance can not be adjusted. When any one of the workout parameters counts down to zero the console emits a beep sound and the workout stops automatically. Press START KEY to continue the workout to reach the unfinished workout goals set.*

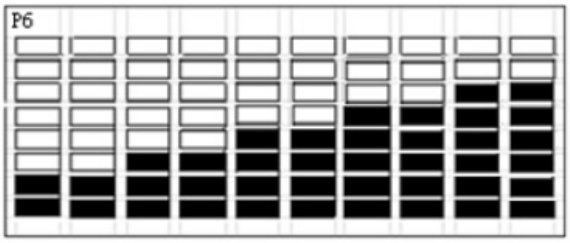
Pre-Set Programs (P2 - P7)

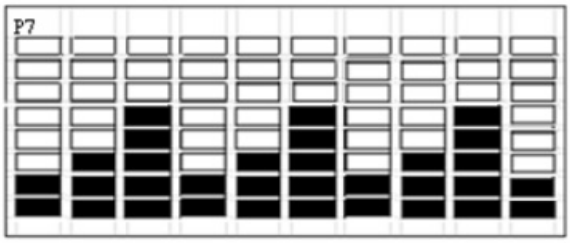




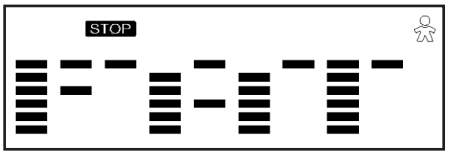








Body Fat Measurement



Setting Data for Body Fat

1. Select **Body Fat** using UP / DOWN KEY then pressing ENTER.
2. “Male” will flash indicating the Gender can be adjusted using UP / DOWN KEY. Press ENTER to save gender setting & move to next setting.
3. A Height of “175” will flash indicating the Height can be adjusted using UP / DOWN KEY. Press ENTER KEY to save value & move to next setting.
4. A Weight of “75” will flash indicating the Weight can be adjusted using the UP / DOWN KEY. Press ENTER KEY to save vale & move to next setting.
5. An Age of “30” will flash indicating the Age can be adjusted using UP / DOWN KEY. Press ENTER to save value.
6. Press START / STOP to start measurement. Please be sure to grasp the hand pulse grips. After 15 seconds the display will show Body Fat %, BMR, BMI & BODY TYPE.
7. Press START / STOP KEY to return the main Display.

Body Types*:There are 9 possible body types according to the FAT% calculated. Type 1 is from 5% to 9%. Type 2 is from 10% to 14%. Type 3 is from 15% to 19%. Type 4 is from 20% to 24%. Type 5 is from 25% to 29%. Type 6 is from 30% to 34%. Type 7 is from 35% to 39%. Type 8 is from 40% to 44%. Type 9 is from 45% to 50%.*
BMR*: Basal Metabolic Rate is the amount of daily energy expended at rest.*
BMI*: Body Mass Index is a general body type based on height and weight.*

User Program



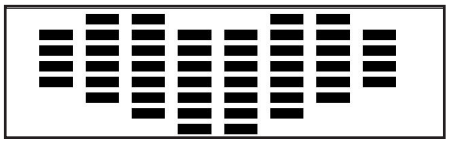
The User Program allows the user to create their own personal programs.

Setting Parameters for The User Program
Select “User” using UP / DOWN KEY then press ENTER KEY. The first parameter, “Time” will flash indicating the value can be adjusted using UP / DOWN KEY. Press ENTER KEY to save value & move to next parameter to be adjusted. ****(If user sets up the target time to workout, then the next parameter of Distance can not be adjusted)** Continue through all desired parameters.

After completing parameter set up, row 1 of the profile will be flashing. Use UP / DOWN KEY to adjust level then press ENTER until finished (10 times total). Press START / STOP to start workout.

Note: *When any one of the workout parameters counts down to zero the console emits a beep sound and the workout stops automatically. Press START KEY to continue the workout to reach the unfinished workout goals set.*

Target Heart Rate Program

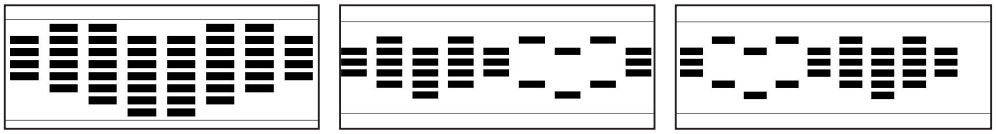


Setting Parameters for the Target Heart Rate Program
Select **Target HR** using UP / DOWN KEY then press ENTER KEY. The first parameter “Time” will flash indicating the value can be adjusted using UP / DOWN KEY. Press ENTER KEY to save value & move to next parameter to be adjusted. ****(If user sets up the target time to workout, then the next parameter of Distance can not be adjusted)** Continue through all desired parameters, pressing START / STOP to start workout.

Note: *If your Pulse measurement is above or below (± 5) the TARGET HR setting, the computer will adjust the resistance load automatically; it will check approximately every 10 seconds. If the heart rate signal disappears, the computer will keep the resistance load constant for 60 seconds then it will decrease the resistance load 1 level every 10s.*

When any one of the workout parameters counts down to zero the console emits a beep sound and the workout stops automatically. Press START KEY to continue the workout to reach the unfinished workout goals set.

Heart Rate Control Program



There are 3 selections for target pulse:
HRC - 65% TARGET H.R= 60% of (220-AGE)
HRC - 75% TARGET H.R= 75% of (220-AGE)
HRC - 85% TARGET H.R= 85% of (220-AGE)

Setting Parameters for Heart Rate Control Programs
Select one of the **Heart Rate Control Programs** using UP / DOWN KEY then press ENTER KEY. The first parameter “Time” will flash indicating the value can be adjusted using UP / DOWN KEY. Press ENTER KEY to save value & move to next parameter to be adjusted. ****(If user sets up the target time to workout, then the next parameter of Distance can not be adjusted)** Continue through all desired parameters, pressing START / STOP to start workout.

Note: *If your Pulse measurement is above or below (± 5) the Target HR setting, the computer will adjust the resistance load automatically; it will check approximately every 10 seconds. If the heart rate signal disappears, the computer will keep the resistance load constant for 60 seconds then it will decrease the resistance load 1 level every 10 seconds.*

When any one of the workout parameters counts down to zero the console emits a beep sound and the workout stops automatically. Press START KEY to continue the workout to reach the unfinished workout goals set.

Manufacturer's Limited Warranty

Effective February 15, 2019 - ELLIPTICAL LIMITED WARRANTY

XTERRA Fitness Inc. warrants all its home use elliptical parts for a period of time listed below, from the date of retail sale, as determined by a sales receipt or in the absence of a sales receipt, eighteen (18) months from the original factory shipping date. XTERRA Fitness's responsibilities include providing new or remanufactured parts, at XTERRA Fitness's option, and technical support to our independent dealers and servicing organizations. In the absence of a dealer or service organization, these warranties will be administered by XTERRA Fitness directly to a consumer. The warranty period applies to the following components:

Home Use Limited Warranty	
Frame	Parts
5 Years	1 Year

NORMAL RESPONSIBILITIES OF THE CONSUMER

This warranty applies only to products in ordinary household use. The consumer is responsible for the items listed below:

1. The warranty registration card must be completed and returned to the address listed on the card within 10 days of the original purchase to validate the manufacturer's limited warranty or register online at http://www.xterrafitness.com/warrantyreg.html.
2. Proper use of the elliptical in accordance with the instructions provided in this manual, including maintenance.
3. Proper connection to a power supply of sufficient voltage, replacement of blown fuses, repair of loose connections or defects in house/facility wiring.
4. Expenses for making the elliptical accessible for servicing, including any item that was not part of the elliptical at the time it was shipped from the factory.
5. Damages to the elliptical finish during shipping, installation or following installation.

EXCLUSIONS

This warranty does not cover the following:

1. CONSEQUENTIAL, COLLATERAL, OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN OR ANY IMPLIED WARRANTY. Note: Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.
2. Damages caused by services performed by persons other than authorized XTERRA Fitness service companies, use of parts other than original XTERRA Fitness parts, or external causes such as alterations, modifications, abuse, misuse, accident, improper maintenance, inadequate power supply, or acts of God.
3. Products with original serial numbers that have been removed or altered.
4. Products that have been; sold, transferred, bartered, or given to a third party.
5. Products that are used as store display models.
6. Products that do not have a warranty registration on file at XTERRA Fitness, Inc. XTERRA Fitness reserves the right to request proof of purchase if no warranty record exists for the product.
7. Product use in any environment other than a residential setting.
8. THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE.

SERVICE

Keep your bill of sale. Twelve (12) months from the date on the bill of sale or eighteen (18) months from the date of factory shipping as determined by the serial number establishes the warranty period should service be required. If service is performed, it is in your best interest to obtain and keep all receipts. This written warranty gives you specific legal rights. You may also have other rights that vary from state to state. Service under this warranty must be obtained by following these steps, in order:

1. Contact your selling authorized XTERRA Fitness dealer. OR
2. Contact your local authorized XTERRA Fitness service organization.
3. If there is a question as to where to obtain service, contact our service department at (870) 336-4286.
4. XTERRA Fitness's obligation under this warranty is limited to repairing or replacing, at XTERRA Fitness's option, the product through one of our authorized service centers. All repairs must be preauthorized by XTERRA Fitness. If the product is shipped to a service center freight charges to and from the service center will be the customer's responsibility. For replacement parts shipped while the product is under warranty, the customer will be responsible for shipping and handling charges. The owner is responsible for adequate packaging upon return to XTERRA Fitness. XTERRA Fitness is not responsible for damages in shipping. Make all freight damage claims with the appropriate freight carrier. DO NOT SHIP ANY UNIT TO OUR FACTORY WITHOUT A RETURN AUTHORIZATION NUMBER. All units arriving without a return authorization number will be refused.
5. For any further information, or to contact our service department by mail, send your correspondence to:

XTERRA Fitness, Inc.
P.O. Box 2037
Jonesboro, AR 72402-2037

Product features or specifications as described or illustrated are subject to change without notice. All warranties are made by XTERRA Fitness, Inc. This warranty applies only in the 48 contiguous United States. NOTE: This does not apply to Alaska or Hawaii.

3000 Nestle Road Jonesboro, AR 72401 - Phone:870-336-4286 - Fax:870-935-7611

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